

From:
Hukseflux management
Subject:
Hukseflux's policy statement

Pages: 2
Date: 17 MEI, 2024
Your reference: -
Our reference: -

At Hukseflux, we are committed to conducting business in a responsible and sustainable manner. This document outlines our policies on key subjects.

Quality

We define quality as the perception of positive properties. When it comes to our products, quality is expressed through specifications, reliability during use and the overall user experience. This overall experience is determined by various factors, including our corporate image, product design, customer communication, timely delivery and reliability as a supplier.

To ensure consistent quality, Hukseflux has implemented a quality management system based on ISO 9001. This standard outlines a process-oriented approach to managing our organization, with a focus on identifying and meeting the needs and expectations of our stakeholders, enhancing customer satisfaction, and employing risk-based thinking. Organisational processes are structured to mitigate risks and prevent errors. In the event that errors do occur, we promptly react to resolve any issues and implement measures to prevent their recurrence.

As a supplier of products, Hukseflux's quality management efforts primarily revolve around generating realistic customer expectations and ensuring that our products and customer service will meet, or even exceed, these expectations. Furthermore, we acknowledge that customer expectations evolve over time. Therefore, through our quality management efforts, we plan for continuous improvement of our products and organisational processes to meet these changing requirements.

In our 'Laboratory 17025,' where we calibrate pyranometers and pyrhemometers, we work at the competence level required by the ISO/IEC 17025 standard. While this standard overlaps with ISO 9001, it sets out higher requirements in specific areas such as impartiality and customer confidentiality.

Health and safety

We are committed to providing a safe and healthy work environment for all employees and visitors. This includes identification of safety hazards and implementing control measures to prevent accidents. Training is provided about potential hazards and residual risks according to an employee's tasks and responsibilities.

An emergency response plan is implemented and regular exercises are scheduled to be prepared in case of emergencies. If an incident occurs it is reported and investigated.

Environment

Hukseflux takes into account its environmental responsibility in both its business operations and product design. We recognize an increasing demand from stakeholders, both our employees and customers, for sustainable practices. We also view environmental management as a potential driver of profitability, by enhancing our corporate image and identifying cost-saving opportunities.

Hukseflux has implemented an environmental management system based on ISO 14001. This framework emphasises stakeholder identification, understanding their needs and expectations, risk management and the importance of meeting compliance obligations.

Our environmental policy takes in to account the nature, scope, and environmental impact of our organization. During product development we consider the environmental impact of products and transportation during the entire product lifecycle, including manufacturing, usage, service and disposal. We continuously strive to reduce our environmental footprint in all aspects of our operational processes.

As a part of our environmental management practices, we monitor our environmental performance. Based on these evaluations, we assess the effectiveness of our policy and set goals to further improve our environmental performance.

Corporate responsibility

Through our code of conduct, Hukseflux shows it is committed to conducting business in an ethical manner, adopting ethical business practices and promoting corporate responsibility. As examples, the code of conduct explicitly states that unethical conduct such as corruption and bribery is not tolerated and we want to provide equal opportunities for all employees.

We are also aware of the importance of supply chain sustainability. We are working with our suppliers to stimulate sustainability, including the adoption of environmentally friendly practices, ethical sourcing of materials (e.g. preventing the use of conflict minerals) and fair labour standards. Requirements for compliance are included in our conditions of purchase.

Management

Hukseflux's management is committed to conducting business in a professional manner. We accept responsibility for providing high-quality products and services, including calibration services, to our customers, in accordance with the mentioned policies and our legal and compliance obligations.

Kind regards,

Eric HOEKSEMA and Kees VAN DEN BOS
Directors